



The Mosley Academy



Code of Conduct: Parents/Carers and other visitors to school

At The Mosley Academy we are extremely fortunate to have very supportive parents without which we would not be able to function so successfully. Educating children is a process that relies on partnership between parents, class teachers, staff and the school community. It is important that children see everyone working together to help them understand how to work in the future.

However, we expect every parent and visitor to respect the school, staff, pupils and other parents at all times. This procedure is to remind everyone about how we expect them to behave in and around the school to ensure a culture of respect is adhered to by all of our community.

Guidance

We expect parents, carers and visitors to:

- respect the ethos of our school;
- always respect the school staff and support the things that have been done to help your child learn;
- set a good example by behaving well and not using disrespectful or bad language;
- make sure you ask the school for their view of any issues or incidents so that you can see if it is the same as your child's view before you take things further;
- make sure your child is behaving so that things don't get out of hand;
- ask the school for help if you don't understand something or want to know more detail;
- Follow social distancing and other Covid-19 guidelines.

In order to have a peaceful, respectful, safe and happy school environment, parents, carers and visitors must not:

- question the professionalism of staff either directly or by refusing to accept the judgments of teachers;
- attempt to bully staff to cause upset or for own gain;
- threaten staff either directly or through actions;
- disrupt classes or any area of the school;
- question decisions made by the school in front of children or other parents, or on social networking;
- shout at or use a raised voice to staff or other parents, use rude language, swear or show temper;
- threaten to, or hit/push a member of the school staff, other parents or carers;
- damage or destroy school property;

- criticise the school, staff, pupils or other parents on the school premises, at social events or on social networking sites;
- send abusive or threatening emails or make abusive or threatening phone calls;
- physically punish your child;
- go up to another child to ask them, or tell them off, about something that may have happened with your child. This may be seen as an assault;
- smoke or drink alcohol (not at a school event) or have taken other drugs whilst on school premises;
- allow your child to damage school property.
- disregard requirements and guidelines for Covid-19.

If parents, carers or visitors do not accept our guidance the school may need to refuse entry into the school, or contact other authorities and possibly ban offenders from being on school grounds. Please see both the JTMAT policies for [JTMAT-Compliments-Comments-Complaints-Policy.pdf](#) and the [Dealing with abusive, persistent or vexatious complaints and complainants \(jtmata.co.uk\)](#)

We know that parents, carers and visitors will be very happy to help us provide a safe and happy school and we thank you for your support and respect when working together to provide the best outcomes for our children and community.

Reviewed September 2021 including Covid-19